

# r The Resilience Claims Service



## DISCOVERY >

Call the Resilience Hotline 24/7  
1-302-722-7236 or by email  
[Claims@CyberResilience.com](mailto:Claims@CyberResilience.com).



## INVESTIGATION & RESPONSE >

We offer strategic guidance, project management & a network of external expertise to resolve your incident.



## RECOVERY

Recovery is fast & smooth because we explain your policy coverage throughout the life of the claim.

## Cutting-Edge Expertise To Guide You Through Your Response

The Resilience Claims service has developed a carefully chosen and closely reviewed network of external experts to ensure that our policyholders have access to the right capabilities & resources as they deal with cyber events. Contact the Resilience Claims service - [1-302-722-7236](tel:1-302-722-7236) or [Claims@CyberResilience.com](mailto:Claims@CyberResilience.com), and we will be pleased to recommend and introduce the right partners for you.

### Our Service Providers

#### Privacy Law Firms

Clyde & Co	Norton Rose Fulbright	Whitelaw Twining
Dolden Wallace Folik	Fasken	Borden Ladner Gervais

#### Computer Forensic Investigators

MANDIANT	CROWDSTRIKE	UNIT 42 <small>BY PALO ALTO NETWORKS</small>	KROLL
Booz Allen	Arete	CYBERCLAN™ <small>Enterprise Security. Human Response.</small>	ARCTIC WOLF

#### Notification & Call Center

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### CyberResilience.com

Certain conditions and limitations may apply. The purchase of insurance coverage is in no way tied to the purchase of security services. The insurance services are offered by Resilience Cyber Insurance Solutions Agency Canada Ltd. and are underwritten by Intact Insurance Company, with security services offered through its expert security team. Resilience security services will be governed and subject to the applicable executed master services agreement and any statements of work. Security services will be provided by Resilience Cyber Risk Canada Limited, 1 University Avenue, Toronto, ON M5J 2P1.

## The Resilience Claims Service

## Data Recovery Services



## Ransomware Resolution



## Credit Monitoring &amp; Identity Theft Prevention



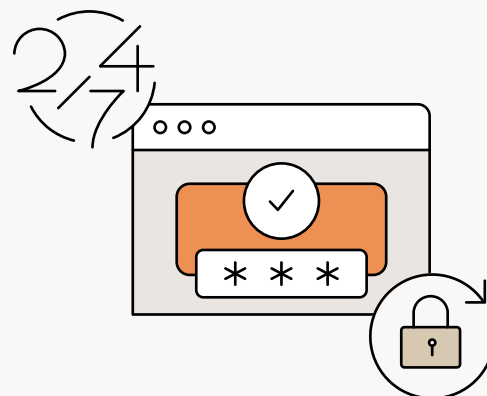
## Crisis Communications

**Incident?**

Our claims and incident response experts are here to help you 24/7. Call our emergency response hotline at **1-302-722-7236** or email [Claims@CyberResilience.com](mailto:Claims@CyberResilience.com).

**Want to prepare?**

Our security and incident response experts can help you with incident response planning and walk you through our claims process. To learn more email [Onboarding@CyberResilience.com](mailto:Onboarding@CyberResilience.com).



The foregoing material is intended as a general description of certain types of insurance coverages and services. Any discussion herein is not intended to create a promise or binding statement of coverage for a specific claim or claims, as coverage for any claim depends on factors that include (but may not be limited to) the facts and circumstances of the claim, the language of the applicable policy of insurance and the applicable law. Please refer to your insurance policy or consult with your independent insurance advisor for specific information about coverages, terms and conditions.

**CyberResilience.com**

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