

# The Resilience Claims Service



## DISCOVERY >

Call the Resilience Hotline 24/7  
1-302-722-7236 or by email  
[Claims@CyberResilience.com](mailto:Claims@CyberResilience.com).



## INVESTIGATION & RESPONSE >

We offer strategic guidance, project management & a network of external expertise to resolve your incident.



## RECOVERY

Recovery is fast & smooth because we explain your policy coverage throughout the life of the claim.

## Cutting-Edge Expertise To Guide You Through Your Response

The Resilience Claims service has developed a carefully chosen and closely reviewed network of external experts to ensure that our policyholders have access to the right capabilities & resources as they deal with cyber events. Contact the Resilience Claims service - [1-302-722-7236](tel:1-302-722-7236) or [Claims@CyberResilience.com](mailto:Claims@CyberResilience.com), and we will be pleased to recommend and introduce the right partners for you.

### Our Service Providers

#### Privacy Law Firms

Baker Hostetler	Mullen Coughlin	McDonald Hopkins
Locke Lord	Clark Hill	Freeman Mathis & Gary
Polsinelli	Constangy, Brooks, Smith & Prophete	Shook Hardy & Bacon

#### Computer Forensic Investigators

MANDIANT	CROWDSTRIKE	UNIT 42 <small>BY FALLOUT SECURITY</small>
Booz Allen	Arete	ARCTIC WOLF
KROLL	SUREFIRE CYBER	KIVU

#### Notification & Call Center

KROLL	epiq	experian.
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### CyberResilience.com

Please refer to your insurance quote for specific details governing your coverage. Insurance coverage presented herein is for informational purposes only. The term and conditions of your specific insurance quote will govern. Certain conditions and limitations may apply. The purchase of insurance coverage is in no way tied to the purchase of security services. Arceo Labs, Inc. d/b/a Resilience offers insurance through its licensed and appointed insurance agents and security services through its expert security team.

## The Resilience Claims Service

## Data Recovery Services



KIVU



## Ransomware Resolution

**KIVU** Full Incident Response &  
Ransomware Resolution Capabilities



## Credit Monitoring &amp; Identity Theft Prevention

**EQUIFAX**



## Crisis Communications



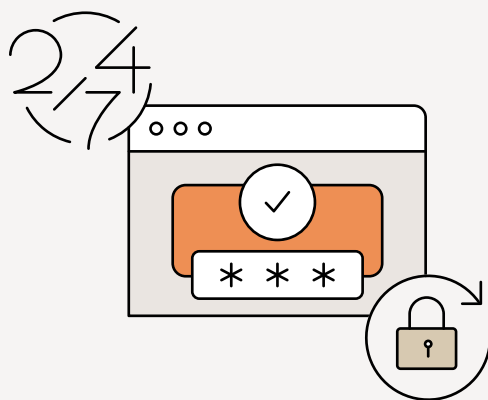
**JADE/ROQ**

**Incident?**

Our claims and incident response experts are here to help you 24/7. Call our emergency response hotline at [1-302-722-7236](tel:1-302-722-7236) or email [Claims@CyberResilience.com](mailto:Claims@CyberResilience.com).

**Want to prepare?**

Our security and incident response experts can help you with incident response planning and walk you through our claims process. To learn more email [Onboarding@CyberResilience.com](mailto:Onboarding@CyberResilience.com).



The foregoing material is intended as a general description of certain types of insurance coverages and services. Any discussion herein is not intended to create a promise or binding statement of coverage for a specific claim or claims, as coverage for any claim depends on factors that include (but may not be limited to) the facts and circumstances of the claim, the language of the applicable policy of insurance and the applicable law. Please refer to your insurance policy or consult with your independent insurance advisor for specific information about coverages, terms and conditions.

**CyberResilience.com**

Please refer to your insurance quote for specific details governing your coverage. Insurance coverage presented herein is for informational purposes only. The term and conditions of your specific insurance quote will govern. Certain conditions and limitations may apply. The purchase of insurance coverage is in no way tied to the purchase of security services. Arceo Labs, Inc. d/b/a Resilience offers insurance through its licensed and appointed insurance agents and security services through its expert security team.